

LawAccess NSW

Guide to the Law on the Internet – NSW



Attorney General's
department of nsw

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Foreword

The explosion of information now available on the Internet has created a new challenge – how to find relevant and reliable information for particular problems from amongst the millions of pages on the Internet?

I am particularly aware that many people find it difficult to know where to start looking for legal information and services.

NSW Government has risen to the challenge through the establishment of two excellent services: LawAccess Online (www.lawaccess.nsw.gov.au) – a one stop web service that provides direct links to legal information and services from across more than 100 government, community and industry services; and LawAccess NSW - a telephone service for people who need to speak to a trained professional about their legal questions.

As the amount of information available on the Internet continues to grow, the opportunities to provide greater access to the justice system also increase. LawAccess NSW has published this Guide to the Law on the Internet in response to the impressive growth of online legal services.

It may seem odd in this electronic age to produce a printed guide to the law on the Internet. However, having spent a lot of time talking with people in rural and regional NSW, I know that reducing the time spent tying up the telephone is an important issue and LawAccess NSW has taken this into account in developing this Guide.

The Guide provides the community with an essential tool to quickly find information about the law in NSW. I commend the NSW Attorney General's Department and LawAccess NSW on this initiative and congratulate all those who were involved in its production.



BOB DEBUS
NSW Attorney General



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1. Introduction

Almost every aspect of the law is available on the Internet.

Government departments, courts and tribunals, universities, community groups and law firms all provide legal information on the Internet. Even forms and legal documents can now be filled out online.

The Internet is a valuable source of information on the law and legal rights that can help you make informed decisions about legal issues. However, with an estimated three billion documents making up the Internet, being swamped with too much information can be a big problem.

This Guide is designed to help you search for reliable, up-to-date legal information on the Internet. It identifies the main starting points, called 'portals', to legal information. It also lists, under subject headings, some of the main websites that provide legal information.

By using this Guide you will be able to quickly locate plain language resources explaining the law and how it may affect you. It also provides information about government departments and organisations that may be able to assist you.

It has been written for the general public and for assistance service providers who wish to locate information about the law in NSW and is divided into four parts:

- Pathways to the law
- Good starting points for locating legal information on the Internet
- Web resources of many government and non-profit organisations sorted under subject headings
- Sites to locate primary materials, including cases from the courts, acts and regulations

This Guide does not include every legal site on the Internet but tries to cover the main sites which we have found provide useful legal information.

It is important to remember that legal information is not a substitute for consulting a lawyer if you have a legal problem. This is because the law can be complex and a course of action can have unintended consequences. If you're involved in legal action you should always ask a lawyer for legal advice or speak to Law Access NSW for further help.

I hope you find this Guide a useful tool when searching for legal information on the Internet.

Mark Burdack
Director, Law Access NSW

2. Pathways to the Law

Finding the law

The Internet is just one way to find legal information.

There are other ways of informing yourself about the law. This section provides details of services that can provide information about the law and how it may affect you.

The Internet has the advantage of being available twenty-four hours a day, seven days a week and it can be a means of finding a fast answer. However, the type of legal information available on the Internet tends to be a general overview of the law in a particular area. How the law may apply to your particular situation will depend on the facts of your case.

While the Internet is a great way to find out more about your rights or responsibilities you should always talk to a lawyer before deciding what to do in your case. If you need help preparing a letter, appearing in court or deciding which legal option to follow the Internet may not meet your needs.

The following services are a good starting point for finding an answer to a legal question or a solution to a legal problem.

LawAccess NSW

LawAccess NSW is a free service providing a single point of access to legal assistance services for the people of NSW. The service helps customers to find the information and services that are best able to assist with legal problems and questions.

LawAccess NSW customer service officers can:

- Talk with you about your problem
- Tell you where you can find information yourself
- Send you general information about the law
- Refer you to appropriate assistance services

In some cases LawAccess NSW can provide you with legal advice on the telephone if your problem is not complex and you cannot get to a local legal service.

LawAccess NSW legal information services can be accessed in the following ways:

Telephone 1300 888 529 between 9 am and 5 pm, Monday to Friday (excluding public holidays).

TTY 1300 889 529 between 9 am and 5 pm, Monday to Friday (excluding public holidays).

LawTalks 1300 888 529 to listen to a recorded information talk.

LawAccess Online

<http://www.lawaccess.nsw.gov.au>

to search for information, or an organisation that may be able to help with your legal problem.

The Legal Information Access Centre

The Legal Information Access Centre (LIAC) is a state-wide service providing free access to information about the law for the community. It is based in the State Library of NSW in Sydney and operates through public libraries across the state.

If you have a straightforward question about the law, visit your local library. There are over 100 libraries with law resources in plain language, print and electronic. You will find:

- **The Legal Tool Kit**, up-to-date plain language information helpful for answering frequently asked questions about the law
- **Hot Topics**, legal issues in plain language with current information on changes and issues in the law in student-friendly format

In many libraries you will also find free legal pamphlets on a range of subjects and in languages other than English.

If your inquiry is more complex, there are 75 libraries across the state with additional resources and staff trained to help you find legal information, including locating legislation and cases on the Internet. Ask at your local library, check the LIAC website or contact State Library LIAC for locations.

For help with any legal information inquiry you can always contact the specialist staff at the State Library LIAC where you will have access to a comprehensive collection of legal resources.

If you can't visit LIAC in the State Library, you can make contact in the following ways:

Tel	(02) 9273 1558
Fax	(02) 9273 1250
Email	liac@sl.nsw.gov.au
web address	http://liac.sl.nsw.gov.au

Open 6 days a week
Monday-Thursday 9 am-6 pm,
Friday 9 am-5 pm,
Sunday 11 am-5 pm.
Closed Saturday.

3. Internet Basics

Tick when done

1. What is a web address?

A web address tells you where a site is located on the Internet. It can also be broken down to identify the host of the web page.

For example: <http://www.lawaccess.nsw.gov.au>

- www means world wide web
- lawaccess is the organisation name
- nsw.gov is the organisation type i.e. NSW Government
- au is the country where the site is hosted ie. Australia.

2. Using the web address to find a website?

To go to a particular website, type the address of the website shown in this Guide in the 'Address' or 'Location' box near the top of your web browser. Press the 'Enter' key on your keyboard and the screen will display the web site at this address.

Is anything happening? If the symbol in the top right hand corner is spinning or there are shooting stars the web browser is trying to download the page. When the symbol stops, the web page has downloaded.

If an error is displayed after typing in an address you may have made a mistake typing in the address. Check the address to make sure you have typed it in correctly. If you still get an error, delete everything after '.au', to find the organisation's homepage. The homepage should have links to the information you were trying to locate.

3. Using the toolbar on your web browser

- ← Back to the last page viewed
- Forward to return to the previous page

Stop stops the download of a page. This is useful if a page is taking a long time to download.

Refresh reloads the page. Click this icon if the page has not downloaded properly or if you want to see if there has been a recent update on the page.

Home returns you to your preset start page.

Search links to a search engine.

Favourites or Bookmarks allows you to save the address of a web page you plan to use alot.

History displays the web pages you have visited. Web pages are generally sorted under the organisation name.

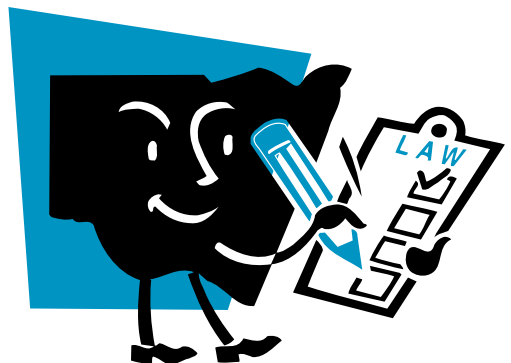
Print will print the content displayed on the web page. Be careful though, sometimes when you print a web page it can be several pages long. To print just the section of the page that you need, copy and paste the selection into a word processor such as Word.

4. Hints when using search boxes



There are a number of general search engines such as Google www.google.com.au and Yahoo www.yahoo.com.au that allow you to search millions of web pages across the Internet. Individual websites may also have search boxes which let you search that site for information. Here are some tips for using search boxes.

- Always click on the help button before searching, this can save you a lot of frustration and help you with your search.
- To make sure you get the most relevant results always use more than one term and put the most unusual term first e.g. 'mediation family' if searching for 'family mediation'.
- Search for the same thing using more than one search engine. Research suggests that at best search engines only cover about 20% of the content on the Internet.



4. Finding legal information on the Internet

Tick when done

- **Can I get legal advice from a website?**

No. In general, what you read on the Internet is only general information and should not be treated as legal advice because the information is not applied to your particular situation. Always consult a lawyer if you need legal advice. In some cases the website will have an email or online form so that you can request legal advice from the organisation.

- **Are all sites equally good?**

No. Anyone can create a web page and claim to be a legal expert. One way to check the accuracy of the information is to find out who created and owns the webpage. Sites hosted by a government department are very reliable and will have a '.gov' extension. Always look at the 'About us' or 'Contact us' information to find out who has provided the information.

- **Is everything on the web up-to-date?**

The law changes frequently. It is important that the legal information you use is up-to-date. Always check when the page was last updated. Be wary of pages that do not contain 'last updated' information - the information could be very out-of-date!

- **Is all the information relevant to a person living in NSW?**


Information on the Internet comes from all over the world. Remember, even in Australia the law in Western Australia could be very different from the law in NSW. To make sure the information is applicable to NSW check who is hosting the page. The 'About us' information is a good place to start.

- **Should I use an email legal information or advice service?**

This depends on the urgency of your situation. The questions to ask are: who is providing the information / advice? Are they a lawyer and how quickly will they respond to the request? You should also check the organisation's website for their privacy policy and how the owner of the website may use any information you give them. Finally, make sure that the website uses a recognised security system so your email or message cannot be read by anyone except the person or organisation you are sending it to.

What is a website disclaimer and is it relevant to me?

Most websites containing legal information have some type of disclaimer. Disclaimers generally limit responsibility if the information on the site is inaccurate or causes you personal or financial harm. Most disclaimers will state that the information is not intended to be legal advice and that you should consult a lawyer for this. The disclaimer may impact on your ability to get compensation



if the information provided causes you financial or personal losses. Always read the disclaimer before you act on any information provided by the website and always talk to a lawyer!

Where can I get access to the Internet?

- Try your local public library. Most public libraries provide free access or charge a small fee to access the Internet. There are over 400 public libraries throughout NSW. Contact your local library to see whether you need to book access to the Internet in advance.
- The State Library of NSW in Macquarie Street, Sydney provides free Internet access.
- Community Technology Centres located in rural NSW provide Internet access for a small fee. To find your nearest Community Technology Centre go to <http://www.ctc.nsw.gov.au/maps/> or contact LawAccess NSW on 1300 888 529, 1300 889 529 TTY. The customer service officers can direct you to your nearest Community Technology Centre.
- Internet Cafes can often be found in shopping centres, service stations, and councils. These are not usually free. There are also businesses that rent Internet access.
- The Netspots Directory run by the National Office for Information Technology can assist you to find your nearest public Internet access at <http://www.noie.gov.au/netspots/> or ring LawAccess NSW on 1300 888 529, 1300 889 529 TTY. The customer service officers can direct you to your nearest public Internet access.

What if I cannot find the information or assistance that I need using this Guide?

- Try calling LawAccess NSW on 1300 888 529 or 1300 889 529 for TTY calls. The customer service officers can direct you to fact sheets and resources on the Internet.
- There are 75 libraries across NSW with staff specially trained in locating legal information. Go to <http://liac.sl.nsw.gov.au/network/> to find a list of LIAC libraries or ring (02) 9273 1558.
- The librarians at the Legal information Access Centre (LIAC) at the State Library of NSW can assist with in-depth and complex legal research. For more information about LIAC go to <http://liac.sl.nsw.gov.au> or ring (02) 9273 1558.

5. Getting Started

General Guides to the Law

When searching the Internet for legal information the best strategy is to start at a law portal (starting point).

These websites have carefully organised links to legal information that are sorted by topics, making the information easier to locate. Apart from locating resources quickly, portals often evaluate the materials they link to, reducing irrelevant and unreliable material.

LawAccess Online

<http://www.lawaccess.nsw.gov.au>

LawAccess Online provides quick and easy access to plain language legal resources and legal assistance services for people living in NSW.

Useful stuff on this site:

- Over 1500 legal fact sheets and guides from over 100 justice sector organisations to assist you with legal events in your life
- Legal fact sheets in community languages
- Legal assistance services that may assist with your legal issue

Checklist:

How to use LawAccess Online

- Browse for fact sheets and guides on a legal topic. For example, click on the 'Debt' subject headings to find resources on dealing with debt.
- The screen will display links to helpful fact sheets and guides on your legal topic.
- If you cannot find the legal topic you want, try clicking on the broad subject headings to see more topics. For example, 'Adoption' appears under the 'Family Law' subject heading.
- You can type your search terms in the search box. For example, type 'letter of demand' to find out what a letter of demand is or 'child and residence' to find out about custody of children.
- To find fact sheets in community languages click on the language to restrict results to resources in that language. For example, 'Chinese' to find resources in Chinese.
- For more complex searches use 'Advanced Search'

LawLink NSW

<http://www.lawlink.nsw.gov.au>

LawLink NSW is the Attorney General's Department of NSW website. It provides a single point of access to the services provided by the Department's legal divisions, courts and tribunals.

Useful stuff on this site:

- Information brochures on 'Your Rights' and 'Going to Court'
- Caselaw NSW allows you to search and print cases from NSW courts and tribunals
- Links to NSW courts and tribunals include courthouse locations, court forms and daily court lists
- 'Departmental Information' provides links to services of the Department. For example, 'Understanding & Preventing Crime' and 'Promoting Human Rights'

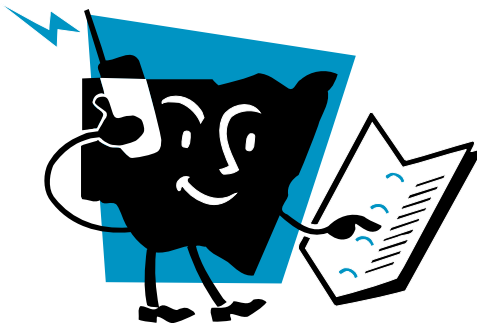
NSW Legal Aid

<http://www.legalaid.nsw.gov.au>

The website of NSW Legal Aid provides access to information about all the services of the NSW Legal Aid Commission, including the rules about getting legal aid, a range of free information sheets, dates for divorce classes and other education programs and a range of other materials and services.

Useful stuff on this site:

- Alphabetical List of Legal Topics with plain language information
- Information on 'How to Apply for Legal Aid'
- Information on specialist services for disadvantaged people



5. Getting Started continued...

Law Society of NSW

<http://www.lawsociety.com.au>

The Law Society of NSW is the professional association for solicitors, representing more than 17,000 lawyers in NSW. The Law Society's Solicitor Referral Service can assist with finding a private solicitor.

Useful stuff on this site:

- Community Legal Information links to fact sheets, 'Finding a Lawyer' and the newsletter 'In Touch with the Law'
- Search for a lawyer

NSW Government Home Page

<http://www.nsw.gov.au>

The NSW Government Entry Point provides access to State Government information, covering all areas of NSW Government services.

Useful stuff on this site:

- Links to NSW legislation and parliament
- The 'Law and Justice' link provides guides to common legal problems, for example neighbourhood disputes
- The NSW Government directory provides contact details and addresses for government departments
- Resources targeted at different communities, including Indigenous Australians, senior citizens, young people and women

Commonwealth Government Entry Point

<http://www.fed.gov.au>

The Commonwealth Government Entry Point offers a detailed and easy-to-use access point for finding Federal Government information and services.

Useful stuff on this site:

- Links to government departments
- The Law & Justice section includes links to organisations that handle complaints and civil rights
- 'Contact Government' provides contact details for Commonwealth Government departments

LIAC online

<http://liac.sl.nsw.gov.au>

The Legal Information Access Centre (LIAC) website provides a pathway to help you locate useful information about the law in NSW.

Useful stuff on this site:

- LIAC evaluated information freely available on the web
- Up-to-date legal resources in over 100 public libraries across NSW
- Sources of free legal advice



6. Subject Guide to NSW Law on the Internet

Another way to locate legal information on the Internet is to go directly to the relevant website. The websites in this section have been sorted into broad subject areas. Each entry lists the web address, details of the organisation and 'useful stuff' on the website. The web address provided will take you to the homepage of the website. The listed resources can be accessed from the home page.

Keep in mind that web addresses and the content of websites change. It is worth checking a site for new resources not mentioned in this Guide as websites can change daily.

Accidents and Compensation

Australian Securities and Investments Commission

<http://fido.asic.gov.au/>

The Australian Securities and Investments Commission (ASIC) regulates financial services and companies. This includes transactions involving general insurance, life insurance, superannuation retirement savings accounts, securities (shares, debentures and managed investments) and futures contracts.

Useful stuff on this site:

- Insurance guides covering home, life, income and travel insurance
- Tips to consider when making a compensation claim
- Information on the distinction between water damage and flood damage





Insurance Enquiries and Complaints

<http://www.iecltd.com.au>

The Insurance Enquiries and Complaints Scheme for insurance consumers is Australia-wide. It aims to resolve disputes between people who have purchased insurance and their insurance companies, or people who have a dispute with another person's insurance company in relation to motor vehicle property damage (i.e. third party claims).

Useful stuff on this site:

- Strategies on how to resolve a dispute with your insurance company - 'Unhappy with your general insurance claim'
- Information on the dispute resolution process once an insurance complaint is made under the scheme

Motor Accidents Authority

<http://www.maa.nsw.gov.au/>

The Motor Accidents Authority (MAA) supervises the NSW Motor Accidents Scheme that provides third party personal injury insurance (through licensed insurers) for motor vehicles registered in NSW.

Useful stuff on this site:

- Information for people injured in a motor vehicle accident
- Fact sheets about the Green Slip third party insurance scheme
- Road safety information including drink driving, speed, driver fatigue, bicycle safety and pedestrian safety

Victims Services

<http://www.lawlink.nsw.gov.au/vs>

Victims Services is a division of the Attorney General's Department of NSW and provides support and referral services for victims of crime.

Useful stuff on this site:

- Information on compensation for victims of violent crime in NSW including eligibility and how to make a claim
- Information on how to access counselling services for victims under the 'Counselling' link
- Application forms to make a claim
- Information about the rights of victims of crime under the Charter of Victims Rights

Did you know that the Workcover website has a frequently asked questions section for eligibility for lodging a Workers' Compensation claim?

<http://www.workcover.nsw.gov.au>

WorkCover NSW

<http://www.workcover.nsw.gov.au>

WorkCover NSW manages workplace safety, injury management, and workers' compensation systems in NSW.

Useful stuff on this site:

- Information on workers' compensation including eligibility and how to make a claim
- Frequently asked questions on workers' compensation benefits and insurance
- Fact sheets on injury management and returning to work

Banking and Finance

Did you know that you can search for unclaimed superannuation or funds in banks on the ASIC/FIDO website?

<http://fido.asic.gov.au/>

Australian Banking Industry Ombudsman

<http://www.abio.org.au/>

The Australian Banking Industry Ombudsman (ABIO) Scheme is a free and independent dispute resolution service. The Scheme considers complaints from individuals and small businesses about banks and their affiliates operating in Australia. The Ombudsman is able to investigate disputes and make decisions that are binding on the financial services provider.

Useful stuff on this site:

- Contact details for banks' customer relations departments
- A 'Jurisdiction Checker' to help you work out if your dispute is within the Scheme's jurisdiction
- An online mechanism for lodging your dispute

Australian Securities and Investments Commission

<http://fido.asic.gov.au/>

The Australian Securities and Investments Commission (ASIC) regulates financial services and companies. This includes transactions involving savings accounts, general insurance, life insurance, superannuation, retirement savings accounts, securities (shares, debentures and managed investments) and futures contracts.

Useful stuff on this site:

- How to recover unclaimed money from life insurance policies, bank accounts and shares
- How to make a complaint about a financial or banking product
- Information on deposit accounts

Consumer Credit Legal Centre

<http://www.cclcnsw.org.au>

The Consumer Credit Legal Centre (CCLC) is a specialist community legal centre that assists consumers of NSW in relation to credit, debt and banking.

Useful stuff on this site:

- Fact sheets, sample forms and letters about loans, banking and other debts
- Information on how to obtain free legal advice
- Order 'Making Ends Meet – Family Breakdown & Debt Resource Kit'

6. Subject Guide to NSW Law on the Internet continued...

Credit Line

<http://www.wesleymission.org.au/centres/creditline>

Credit Line provides a specialist financial counselling service for individuals and their families. The service can help people gain financial independence and deal with their own financial situations. Credit Line provides face-to-face financial counselling as well as gambling counselling.

Useful stuff on this site:

- Online money planner
- 100 top tips for saving money and cutting expenditure
- 'Ask a Question' and Credit Line will try to answer your question either by email or by posting the answer to your question on the website

Credit Union Dispute Resolution Centre

<http://www.cudrc.com.au/>

The Credit Union Dispute Resolution Centre (CUDRC) assists participating credit unions and their members to resolve complaints.

Useful stuff on this site:

- Finding out if your complaint be handled by the CUDRC
- Credit unions participating in the scheme
- How to make a complaint about your credit union

Did you know information about immediate free help for financial difficulties is available on the Credit Line website?

<http://www.wesleymission.org.au/centres/creditline>



Financial Industry Complaints Service

<http://www.fics.asn.au>

The Financial Industry Complaints Service (FICS) provides a service to help resolve complaints in various areas of the financial services industry, including life insurance, managed investments, some friendly societies, financial advice, stockbroking, investment advice and sales of financial or investment products. Monetary and other limits apply.

Useful stuff on this site:

- Information about the complaints process including the rules
- 'Lodge a Complaint' lets you print out the forms required to make a complaint

Financial Counsellors' Association of NSW Inc.

<http://www.acwa.asn.au/fcan>

The Financial Counsellors Association of NSW Inc. is an association of financial counsellors and credit advocates, who work in non-profit organisations across NSW. Financial counsellors may provide information about money management, debt collection and bankruptcy, and more importantly assist you with negotiating with your credit providers. Financial counsellors provide options for change and improvement.

Useful stuff on this site:

- How to locate a financial counsellor nearest to you
- How a financial counsellor may help you
- Links and other useful information

Insolvency and Trustee Service of Australia

<http://www.itsa.gov.au>

The Insolvency and Trustee Service of Australia (ITSA) is the government body that oversees personal bankruptcy in Australia.

Useful stuff on this site:

- Information on bankruptcy including advantages, disadvantages and alternatives
- Changes to bankruptcy law
- Information on how to make contact with ITSA

Mortgage Industry Association of Australia

<http://www.miaa.com.au>

The Mortgage Industry Association of Australia (MIAA) is an association for mortgage providers. It established the Mortgage Industry Ombudsman to provide an independent dispute resolution service to mortgage providers and their customers.

Useful stuff on this site:

- Information on how to access the dispute resolution service
- Online loan calculator

Office of the Sheriff

<http://www.lawlink.nsw.gov.au/ots>

The Office of the Sheriff is a division of the Attorney General's Department of NSW that aims to protect the NSW justice system. The Sheriff's Office can be employed to serve a summons on your behalf or to recover money that has been awarded by a court and has not been paid.

Useful stuff on this site:

- Information on how to start a civil claim to recover unpaid debts
- Information on serving legal documents including information on how to serve a summons yourself

Redfern Legal Centre

<http://www.rlc.org.au>

Redfern Legal Centre is an independent, non-profit organisation that provides free legal advice, information and referrals for individuals and communities.

Useful stuff on this site:

- Credit and debt fact sheets which include information on bankruptcy, credit records, fines, debtor harassment, hardship, loan variations and repossession of motor vehicles

State Debt Recovery Office

<http://www.sdرو.nsw.gov.au/>

The State Debt Recovery Office (SDRO) recovers overdue fines and penalties owed to the government. To do this SDRO can issue enforcement orders, suspend drivers' licences, cancel vehicle registrations, issue property seizure orders and examination summons. It also has the power to retrieve money from wages and bank accounts and issues community service orders.

Useful stuff on this site:

- Information about the fine enforcement system
- How to pay your enforcement order
- Applying for time to pay

Business

Did you know that the Small Business Website provides information about all the steps you need to start a new business?

<http://www.smallbiz.nsw.gov.au>

Australian Competition and Consumer Commission

<http://www.accc.gov.au>

The Australian Competition and Consumer Commission (ACCC) is an independent statutory authority that regulates trade practices and competition in Australia.

Useful stuff on this site:

- Information on 'Small Business' including rights and responsibilities
- How to comply with the Trade Practices Act – 'Compliance Programs'
- Links and publications relating to e-commerce

6. Subject Guide to NSW Law on the Internet continued...

Australian Trade Commission

<http://www.austrade.gov.au>

The Australian Trade Commission (Austrade) is the Federal Government agency that helps Australian companies win overseas business for their products and services by reducing the time, cost and risk involved in selecting, entering and developing international markets.

Useful stuff on this site:

- Information on the legal issues involved in international business
- Export information by industry and country
- Information to assess your readiness to export

Business Entry Point

<http://www.business.gov.au>

Business Entry Point is coordinated by the Department of Industry, Tourism and Resources. It is the Federal Government portal for the business community and provides free online services and information for Australian business.

Useful stuff on this site:

- Answers to frequently asked business questions, e.g. 'What are my legal obligations?'
- Information and resources on permits, licences and trademarks under 'Legal and Compliance'

Office of Fair Trading (Business Licensing)

<http://www.fairtrading.nsw.gov.au>

The Business Licensing Information Service (BLIS) is a free service run by the Office of Fair Trading. The service provides information on licence requirements for travel agents, motor dealers, private employment agents, pawnbrokers and second-hand dealers, public weighbridge and trade measurement servicing personnel.

Useful stuff on this site:

- Online database of detailed information regarding each type of licence
- Online application forms

Small Business Website

<http://www.smallbiz.nsw.gov.au/>

The Small Business Website is hosted by the Department of State and Regional Development and provides information, tools and programs for small business growth.

Useful stuff on this site:

- 'Business Cycle' resources include starting a business, buying a business and managing a business
- Frequently asked questions and information on anti-discrimination laws, debt recovery, taxation and business fraud
- Contact details for Small Business Advisory Centres throughout NSW

Children and young people

Did you know that people under 25 can get free answers to their legal questions on the National Children's and Youth Law Centre 'Lawstuff' website?

<http://www.lawstuff.org.au>

Apprenticeships and Traineeships

<http://apprenticeship.det.nsw.edu.au>

The Apprenticeship and Traineeship website is run by the NSW Department of Education and Training and provides a wide range of information for new and current apprentices, trainees and their employers.

Useful stuff on this site:

- 'Rules and Regulations' explains the relevant legislation and the responsibilities of employers
- Information on how to resolve a dispute between employer and apprentice/trainee

Children's Legal Service

<http://www.legalaid.nsw.gov.au/lac/lac.nsf/pages/cls>

Children's Legal Service provides legal advice to children and young people under the age of 18 who have committed or who are suspected of committing a criminal offence.

Useful stuff on this site:

- Phone number for the Legal Aid Hotline for under 18s
- 'Get street smart' guide which includes your rights in public places, being approached by the police, police questioning and how to make a complaint

NSW Department of Education and Training

<http://www.det.nsw.edu.au>

The Department of Education and Training coordinates all public education and training services in NSW from early childhood through to post-compulsory education and training.

Useful stuff on this site:

- 'Our Policies' provides information on the Department's policies including child protection and suspension and expulsion
- Information on public schools, TAFE and higher education

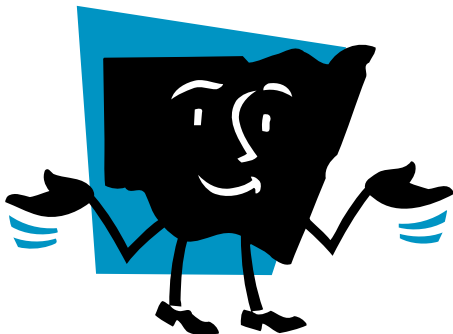
National Children's and Youth Law Centre

<http://www.lawstuff.org.au>

The National Children's and Youth Law Centre (NCYLC) is an independent, non-profit organisation working for all Australians under the age of 25. It provides advice and information to children and young people, their parents and advocates and the wider community about young people's rights and responsibilities.

Useful stuff on this site:

- Information that deals with children's legal matters including 'Know Your Rights at School', 'Hit the Road' and 'On the Job'
- Email legal advice service through 'Lawmail'



NSW Office of the Children's Guardian

<http://www.kidsguardian.nsw.gov.au>

The Office of the Children's Guardian (OCG) promotes the best interests and rights of children and young people in out-of-home care in NSW.

Useful stuff on this site:

- Information for children in care including 'Caring for Kids in Care'
- Information on case monitoring
- Accreditation requirements for out-of-home care

Youth NSW

<http://www.youth.nsw.gov.au>

Youth NSW is hosted by the NSW Office of Children and Young People. This Office promotes the best interests of, and safeguards the rights of, children and young people in out-of-home care.

Useful stuff on this site:

- 'Law & You' links to plain language legal information on discrimination, age limits and legislation that affects young people
- 'Leaving Home' and 'Relationships' information

Consumers

Did you know that you can get information on how to avoid being ripped off by going to 'ScamSmart' on the Office of Fair Trading website?

<http://www.fairtrading.nsw.gov.au>

Australian Competition and Consumer Commission

<http://www.accc.gov.au>

The Australian Competition and Consumer Commission (ACCC) is an independent statutory authority that regulates trade practices and competition in Australia.

Useful stuff on this site:

- 'Consumer Protection' includes information on consumer rights, links to legislation and where to get advice
- An information line for business and consumers on current law and complaint procedures

Office of Fair Trading

<http://www.fairtrading.nsw.gov.au>

The Office of Fair Trading safeguards consumer rights and advises businesses and traders on fair and ethical practice.

Useful stuff on this site:

- 'Consumer Help' includes information on renting, buying and selling a home, 'Consumer Credit' and 'Refunds & Repairs'
- How to resolve a consumer, trader or tenancy problem
- Link to the Consumer Trader and Tenancy Tribunal (CTTT) - the specialist dispute resolution forum for consumer, trader and tenancy matters

Crime

Did you know that the Legal Aid Commission provides information & tips on the court process for defendants in criminal matters?

<http://www.legalaid.nsw.gov.au>

Community Restorative Centre

<http://www.crcjs.org.au>

The Community Restorative Centre provides information, support and referrals to people affected by the criminal justice system. The Centre also provides information and support to prisoners, ex-prisoners and the family and friends of prisoners.

Useful stuff on this site:

- Information on court procedures and sources of legal assistance under 'Court Support'

Community Relations Division

<http://www.lawlink.nsw.gov.au/crd>

The Community Relations Division is a division of the Attorney General's Department of NSW and provides a professional and specialist service that supports the Department's core business and operational activities. It is a key provider of information on the justice system and assists in promoting public confidence in the administration of justice.

Useful stuff on this site:

- Frequently asked questions including 'spent convictions' and 'rights when under police arrest'
- 'Costs in Criminal Cases Act' provisions

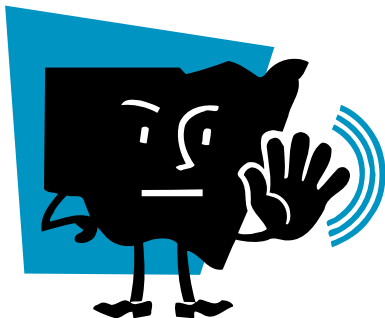
Crime Prevention Division


<http://www.lawlink.nsw.gov.au/cpd>

The Crime Prevention Division (CPD) is a division of the Attorney General's Department of NSW. CPD develops and promotes resources and activities to prevent crime.

Useful stuff on this site:

- Violence Against Women specialist unit
- Safer Community Development program





NSW Bureau of Crime Statistics and Research

<http://www.lawlink.nsw.gov.au/bocsar>

The NSW Bureau of Crime Statistics and Research is a statistical and research agency providing information on the factors that affect the distribution and frequency of crime in NSW.

Useful stuff on this site:

- NSW crime and court statistics
- Research reports and publications

NSW Legal Aid Commission

<http://www.legalaid.nsw.gov.au>

The NSW Legal Aid Commission provides legal aid and other legal services to disadvantaged people.

Useful stuff on this site:

- Legal information fact sheets on criminal, civil and family law
- Information on specialist services for disadvantaged people

NSW Police Service

<http://www.police.nsw.gov.au>

The NSW Police Service aims to protect the community and property by preventing and investigating crime, promoting road safety, maintaining social order and coordinating emergency and rescue operations.

Useful stuff on this site:

- Pay infringement notices online
- 'Crime Stoppers' link allows the public to provide information on criminal activity online
- Fact sheets on various areas of the law e.g. 'Apprehended Violence Orders'

Victims of Crime Website

<http://www.lawlink.nsw.gov.au/voc>

The Victims of Crime website is provided by the Victims Advisory Board to support victims of crime. It ensures that victims of crime can access information about government services such as police, courts, health services and the Department of Public Prosecutions.

Useful stuff on this site:

- ‘Charter of Victims Rights’ which includes protection from the offender, information about the investigation and making a victim impact statement
- Information on how to access counselling services
- Contact details and useful links to dedicated services for victims of crime, including victims of domestic violence, sexual assault, and family members of homicide victims

Victims Services

<http://www.lawlink.nsw.gov.au/vs>

Victims Services provides support and referral services to victims of crime.

Useful stuff on this site:

- ‘Recovering Money from Offenders’ provides information on restitution
- Information on compensation for victims of violent crime in NSW including eligibility and how to make a claim
- ‘Counselling’ link includes information on how to access counselling services for victims
- Application forms to make a claim

Violence Against Women Specialist Unit

http://www.lawlink.nsw.gov.au/cpd.nsf/pages/vawsu_index

The Violence Against Women Specialist Unit is part of the Crime Prevention Division of the Attorney General’s Department of NSW. The unit puts into practice strategies and programs to reduce violence against women by developing and promoting effective prevention strategies and increasing access to services.

Useful stuff on this site:

- ‘Plan it Safe’ a guide to making public areas safer for women
- Contact details for Regional Violence Prevention Specialists



Culture and Recreation

See also Intellectual Property, and Media and Communications

Did you know that the NSW Fisheries website has an 'Anglers Info Kit' and fishing guide of places to fish in NSW?

<http://www.fisheries.nsw.gov.au>

Arts Law Centre of Australia

<http://www.artslaw.com.au>

The Arts Law Centre of Australia is the national community legal centre for the arts. They provide specialist legal and business advice and referrals to artists and art organisations.

Useful stuff on this site:

- Fact sheets including 'Business Name Protection', 'Protecting Your Designs' and 'Trademarks and Unauthorised Use of Your Image'
- Sample contracts and sample letters of demand

NSW Department of Sport and Recreation

<http://www.dsr.nsw.gov.au>

The NSW Department of Sport and Recreation provides and facilitates sport and recreational services for the people of NSW.

Useful stuff on this site:

- Information on managing a sports club such as insurance, sponsorship, health and safety and negotiating contracts
- 'Volunteer Management Program' – how an organisation can develop good volunteer and club management practices

NSW Fisheries

<http://www.fisheries.nsw.gov.au>

NSW Fisheries is the state's principal agency responsible for conserving the aquatic environment and managing fisheries resources. It protects and restores fish habitats, promotes responsible and viable commercial fishing, supports aquaculture industries and helps to provide recreational anglers with quality fishing opportunities.

Useful stuff on this site:

- Information on 'recreational fishing'
- Buy a fishing licence online

6. Subject Guide to NSW Law on the Internet continued...

Waterways Authority

<http://www.waterways.nsw.gov.au>

The Waterways Authority is a state government agency exercising an on-water management role for the NSW Government on behalf of the broader community. It is primarily responsible for the safe navigation of vessels and protection of the marine environment.

Useful stuff on this site:

- 'Boating Safety' includes information on reporting boating offences and boating accidents
- 'Recreational Vessels' includes information on licensing, registration, water skiing and personal watercraft



Employment

See also Human Rights

Did you know that the NSW Industrial Relations Commission has online step-by-step information on making an unfair dismissal claim including unfair dismissal forms?

<http://www.lawlink.nsw.gov.au/irc>

Australian Industrial Relations Commission

<http://www.airc.gov.au>

The Australian Industrial Relations Commission (AIRC) facilitates agreements between employers and employees, about wages and conditions.

Useful stuff on this site:

- Links to relevant legislation
- Online forms
- Fact sheets and information for both employers and employees on a range of topics such as termination of employment



Awards Online

<http://www.dir.nsw.gov.au/awards>

Awards online provide detailed descriptions of current NSW employment awards as approved by the Industrial Relations Commission of NSW.

Useful stuff on this site:

- ‘Find an Award’ that best describes the type of work performed
- ‘Alphabetical List’ of current NSW awards
- ‘Award Subscription Service’ to receive email notices about variations to awards

NSW Department for Women

<http://www.women.nsw.gov.au>

The Department for Women aims to improve the economic and social well being of women by generating benefits from the State Government and other sectors. The Department’s focus is on women with limited access to social and economic resources.

Useful stuff on this site:

- Link to the ‘Women’s Gateway’ which has resources on employment
- Women’s Information and Referral Service (WIRS) can provide referrals to services and organisations which can assist women with employment information

NSW Office of Industrial Relations

<http://www.dir.nsw.gov.au>

The Office of Industrial Relations offers a wide range of services to employers and workers in the areas of compliance, equity and workplace reform.

Useful stuff on this site:

- View ‘Workplace Awards’ online
- Frequently asked questions on a range of topics including entitlements, jurisdictions, termination and wages
- ‘Rights and Responsibilities’ provides information for both employers and employees
- ‘Award Subscription Service’ to get updates when awards change

Industrial Relations Commission of NSW

<http://www.lawlink.nsw.gov.au/irc>

The Industrial Relations Commission of NSW resolves industrial disputes, sets conditions of employment, fixes wages and salaries by making industrial awards, approves enterprise agreements and decides claims of unfair dismissal.

Useful stuff on this site:

- ‘Your Rights at Work’ includes information on unfair dismissal, leave entitlements, rights of entry and enterprise agreements
- Information on how to make an unfair dismissal claim
- Some forms are available online

Office of the Employment Advocate

<http://www.oea.gov.au>

The Office of the Employment Advocate (OEA) aims to make employment as productive and cooperative as possible, by encouraging employers and employees to take responsibility for workplace relations.

Useful stuff on this site:

- Ready to use, plain language workplace contract template for employers
- No-disadvantage test calculator for Australian Workplace Agreements
- Email inquiry form for information on workplace agreements.

Environment

Did you know that the Environmental Defender's Office has fact sheets on waste management?

<http://www.edo.org.au/edonsw/edonsw.htm>

Environment Australia

<http://www.ea.gov.au>

Environment Australia administers a number of environmental laws to ensure the conservation and protection of the environment.

Useful stuff on this site:

- Environmental policy and legislation information
- Links to international conventions and treaties



Environmental Defender's Office

<http://www.edo.org.au/edonsw/edonsw.htm>

The Environmental Defender's Office (EDO) is a public interest community legal centre, specialising in environmental law. The functions of the Office include legal advice and representation, policy and law reform and community education.

Useful stuff on this site:

- Online information relating to projects of national environmental importance
- Environmental law fact sheets
- 'What's Hot' - EDO NSW weekly bulletin, including information on workshops held around NSW

Land and Environment Court

<http://www.lawlink.nsw.gov.au/lec>

The Land and Environment Court decides cases involving land anywhere in NSW. The most common things the Court deals with are building, development and environmental matters.

Useful stuff on this site:

- eCourt which enables online lodgment, callover, communication and matter information for parties or persons given access by parties to the proceedings
- Latest news, judgments, court directory, forms and fees, information and assistance packages, jurisdiction and practice and procedure

Family Law and Relationships

Did you know that the Family Court website provides a step-by-step guide to proceedings in the Family Court

<http://www.familycourt.gov.au>

Commonwealth Office of the Status of Women

<http://www.osw.dpmc.gov.au>

The Commonwealth Office of the Status of Women is a policy advisory unit. The office evaluates government policies, services and initiatives in terms of the benefits they will provide to women, their impact on women and whether they are accessible to women.

Useful stuff on this site:

- Information on current 'Projects'
- Resources for women affected by domestic violence

Family Court of Australia

<http://www.familycourt.gov.au>

The Family Court of Australia makes decisions about disputes arising from family separation. The Court makes orders relating to divorce, parenting (including residence, contact and specific issues), property settlement, spousal maintenance and child support.

Useful stuff on this site:

- 'Step-by-Step Guide to Proceedings' assists people going through Family Court processes
- Forms and 'Do-it-Yourself' kits on issues like divorce, consent orders and parenting plans
- Brochures on a range of issues including separation, mediation, family law costs and maintenance
- Information for children and young people including continuing parent and child relationships after separation

Guardianship Tribunal

<http://www.gt.nsw.gov.au>

The Guardianship Tribunal appoints guardians for people with disabilities aged 16 years and over, who are incapable of making their own decisions and need a legally appointed substitute decision maker to make either personal or financial decisions for them.

Useful stuff on this site:

- Information on how to appoint a guardian or financial manager, including how to make an application
- Information about who can make substitute medical and dental decisions for an incapable adult



NSW Registry of Births, Deaths and Marriages

<http://www.bdm.nsw.gov.au>

The Registry of Births, Deaths and Marriages records all births, deaths and marriages in NSW and provides information to help establish a range of legal entitlements. The Registry also collects statistical data for governments and other organisations and performs civil marriages.

Useful stuff on this site:

- Frequently asked questions e.g. 'How do I obtain a copy of my divorce papers?'
- Information on changing names, certificates and getting married

Office of the Protective Commissioner

<http://www.lawlink.nsw.gov.au/opc>

The Protective Commissioner is an independent public official legally appointed to manage the financial affairs and property of people unable to make financial decisions for themselves. The Protective Commissioner also supervises private managers.

Useful stuff on this site:

- Information on financial and estate management services

Office of the Public Guardian

<http://www.lawlink.nsw.gov.au/opg>

The Office of the Public Guardian acts as a substitute decision maker for a person who has a disability and who is incapable of making his or her own decisions where the Guardianship Tribunal orders it to do so.

Useful stuff on this site:

- Information on becoming a guardian and what the public guardian does
- The different types of guardianship

Relationships Australia

<http://www.relationships.com.au>

Relationships Australia is an organisation that offers resources to couples, individuals and families in order for them to better understand their relationships.

Useful stuff on this site:

- Information and support for managing separation
- Making arrangements for the care of children
- 'Coping with Children after Separation'

Violence Against Women Specialist Unit

http://www.lawlink.nsw.gov.au/cpd.nsf/pages/vawsu_index

The Violence Against Women Specialist Unit is part of the Crime Prevention Division of the Attorney General's Department of NSW. The unit puts into practice strategies and programs to reduce violence against women by developing and promoting effective prevention strategies and increasing access to services.

Useful stuff on this site:

- 'Plan it Safe' a guide to making public areas safer for women
- Contact details for Regional Violence Prevention Specialists

Government

See also the Primary Materials section

Commonwealth Ombudsman

<http://www.ombudsman.gov.au>

The Commonwealth Ombudsman considers and investigates complaints from people who believe they have been treated unfairly or unreasonably by a Commonwealth Government department or agency, including the Australian Taxation Office, the Australian Federal Police and the Australian Defence Force.

Useful stuff on this site:

- Information on alternative dispute resolution
- How to make a complaint to the Ombudsman
- Online complaint form
- Frequently asked questions, including 'What can I complain to the Commonwealth Ombudsman about?' and 'Who can complain to the Ombudsman?'

Community Relations Division

<http://www.lawlink.nsw.gov.au/crd>

The Community Relations is a division of the Attorney General's Department of NSW and provides a professional and specialist service that supports the Department's core business and operational activities. It is a key provider of information on the justice system and assists in promoting public confidence in the administration of justice.

Useful stuff on this site:

- Daylight savings provisions in NSW
- Information on applications, fees and forms in relation to freedom of information
- Justice of the Peace handbook including how to apply

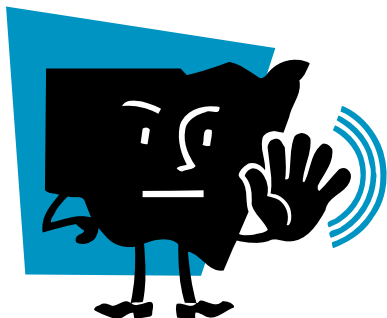
Freedom of Information

<http://www.premiers.nsw.gov.au/LivingInNSW/FreedomOfInformation/>

Freedom of Information (FOI) law in NSW gives the public the legal right to access information recorded by state government agencies and other public bodies. It also allows people to request changes to records of a personal nature that are inaccurate and also to appeal against a decision by government not to grant access to information or to change personal records.

Useful stuff on this site:

- Online Freedom of Information application
- 'Which agency has the information I want?' fact sheet
- Links to 'Frequently asked questions'



6. Subject Guide to NSW Law on the Internet continued...

Independent Commission Against Corruption

<http://www.icac.nsw.gov.au>

The Independent Commission Against Corruption exposes and minimises corruption in the NSW public sector. It does this by conducting investigations and hearings, providing corruption prevention advice and informing and educating both the public and private sectors, and the community.

Useful stuff on this site:

- How a member of the public can report corruption
- Online form for reporting possible corrupt conduct to ICAC
- Information and advice on preventing corruption

NSW Ombudsman

<http://www.nswombudsman.nsw.gov.au/>

The NSW Ombudsman handles and investigates complaints about NSW public sector agencies and their staff, including government departments, police, prisons, juvenile detention centres, local councils and funded non-government agencies providing community services. It also investigates the way agencies providing services to children (including schools) have handled allegations of child abuse by employees.

Useful stuff on this site:

- 'Complaints' link includes tips for making a complaint and frequently asked questions
- Contact details of other complaint handling authorities
- Electronic brochures, fact sheets, discussion papers, guidelines and reports

Parliament of NSW

<http://www.parliament.nsw.gov.au>

The Parliament of NSW makes laws and provides representative and responsible government in NSW.

Useful stuff on this site:

- How our system of government works
- Information and links to 'Bills' (proposed legislation) and 'Hansard' (parliamentary debates)
- Contact details for the members of parliament

Health

Did you know that the Department of Health offers a patient 'Health Record' folder, a file you can print and use to keep track of your medical records?

<http://www.health.nsw.gov.au>

NSW Department of Community Services

<http://www.community.nsw.gov.au>

The Department of Community Services (DOCS) works with community partners and the community to help protect and care for children. DOCS also assists people with intellectual disabilities in need of high levels of support and coordinates welfare services to help people affected by disaster.

Useful stuff on this site:

- Information on the services provided by the Department including how they help children and how they assist people affected by natural disaster
- Essential phone numbers including DOCS Helpline, Lifeline and Child Abuse Prevention Services

NSW Department of Health

<http://www.health.nsw.gov.au>

The NSW Department of Health promotes, protects, develops, maintains and improves the health and well being of the people of NSW.

Useful stuff on this site:

- NSW Health Services Directory
- Information Service for Overseas Trained Health Professionals
- Links to other health services such as the Drug Programs Bureau, Multicultural Health Communication Service (MHCS) and Education Centre Against Violence (ECAV)

Health Care Complaints Commission

<http://www.hccc.nsw.gov.au>

The NSW Health Care Complaints Commission provides an effective means of making a complaint about health care practitioners and health care services.

Useful stuff on this site:

- Local complaint resolution and advisory services
- Information on who can make a complaint and how
- Information about how to get the best from your health service

HIV/AIDS Legal Centre (NSW)

<http://www.halc.org.au/>

The HIV/AIDS Legal Centre provides legal assistance and information to people living with or affected by HIV/AIDS.

Useful stuff on this site:

- Information and fact sheets on medical treatment, wills, enduring guardianship and power of attorney
- Links to other relevant websites relating to discrimination, human rights and guardianship issues
- Information and contacts for wills, enduring guardianships, powers of attorney, discrimination, immigration and other HIV/AIDS related legal issues

Housing, Property and Development

Did you know that the Tenants Union provides contact details and links to all tenants' advocacy and advice services in NSW?

<http://www.tenants.org.au>

Office of Fair Trading

<http://www.fairtrading.nsw.gov.au>

The Office of Fair Trading is a government organisation that aims to safeguard consumer rights and advises businesses and traders on fair and ethical practice.

Useful stuff on this site:

- 'Consumer Help' includes information on renting, buying and selling a home, 'Consumer Credit' and 'Refunds and Repairs'
- How to resolve a consumer, trader or tenancy problem
- Link to the Consumer Trader and Tenancy Tribunal (CTTT) which is the specialist dispute resolution forum for consumer, trader and tenancy matters



NSW Department of Housing

<http://www.housing.nsw.gov.au>

The Department of Housing concentrates on the provision and management of public housing for those who cannot obtain housing in the private sector.

Useful stuff on this site:

- Who is eligible for assistance
- Financial help for private sector renters
- Information on the services and types of assistance available

Land and Property Information

<http://www.lpi.nsw.gov.au>

Land and Property Information NSW (LPI) is a NSW Government Business Enterprise providing land, property and valuation information and services. The Land Titles Office, the Land Information Centre and the Valuer General's Office previously provided these services.

Useful stuff on this site:

- Land and property searches, including title searches, owner and address inquiries, dealings, plan images and valuation extracts
- Guides to preparing and lodging conveyance and land title documents and information about lodging and registering plans

Redfern Legal Centre

<http://www.rlc.org.au>

Redfern Legal Centre is an independent, non-profit organisation that provides free legal advice, information and referrals for individuals and communities.

Useful stuff on this site:

- Fact sheets on tenancy including 'Starting a Tenancy,' 'Bonds', 'Rent Increases' and 'Rent Arrears'

Tenants' Union of NSW

<http://www.tenants.org.au>

The Tenants' Union (TU) is a specialist community legal centre that aims to represent and promote the interests of all tenants in NSW. This includes private and public tenants, boarders and lodgers and residential park residents.

Useful stuff on this site:

- Information for tenants including 'The Tenants' Rights Manual' and 'Tenants' News'
- Multilingual fact sheets and sample letters including rent arrears, rent increases, repairs and bond disputes
- Contact details for other tenancy services around NSW

6. Subject Guide to NSW Law on the Internet continued...

Western Sydney Tenants' Service

<http://www.unitingcare.nswact.org.au/wests/>

The Western Sydney Tenants' Service promotes tenants' rights. It gives advice to tenants and acts on their behalf. It also assists residents of caravan and residential parks.

Useful stuff on this site:

- Tenancy fact sheets including 'Repairs', 'Ending Tenancy Early', and 'Boarders and Lodgers'
- Sample letters and documents including example submissions to the tribunal

Human rights

Did you know that you can download a complaint form at the Anti-Discrimination Board's website?

<http://www.lawlink.nsw.gov.au/adb>

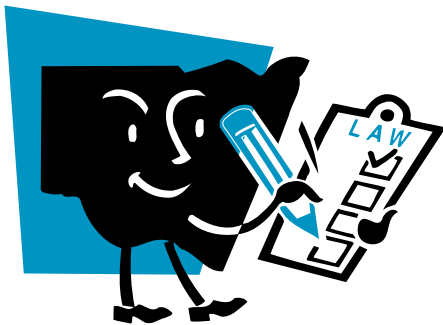
NSW Anti-Discrimination Board

<http://www.lawlink.nsw.gov.au/adb>

The Anti-Discrimination Board (ADB) investigates and resolves complaints of discrimination, harassment and vilification. The Board works to prevent discrimination by educating people and organisations about their rights and responsibilities under the NSW Anti-Discrimination Act 1977 and promotes legal and policy reform.

Useful stuff on this site:

- Links to anti-discrimination laws and papers/submissions regarding discrimination law and policy
- 'Your Rights to a Fair Go' provides links to information on a range of topics including discrimination, vilification and 'What if I have been discriminated against outside NSW?'
- Fact sheets in 24 community languages



Federal Court of Australia

<http://www.fedcourt.gov.au>

The Federal Court of Australia hears complaints of unlawful discrimination made under the Human Rights and Equal Opportunity Act 1986. This includes allegations of unlawful discrimination made under the Sex Discrimination Act 1984, Racial Discrimination Act 1975 and Disability Discrimination Act 1992.

Useful stuff on this site:

- Information on human rights issues
- Information on obtaining and filing forms
- Court lists and sittings
- Links to Federal Court judgments

Human Rights and Equal Opportunity Commission

<http://www.hreoc.gov.au>

The Human Rights and Equal Opportunity Commission (HREOC) administers federal laws relating to discrimination and human rights infringements.

Useful stuff on this site:

- Information on Commonwealth anti-discrimination laws
- Frequently asked questions on human rights and discrimination
- Information on how to lodge a complaint
- Fact sheets in 14 languages

Intellectual Disability Rights Service

<http://www.idrs.org.au>

The Intellectual Disability Rights Service provides legal advice and information to help promote the rights of people with intellectual disabilities.

Useful stuff on this site:

- Information on how to take action when an intellectually disabled person is the victim of violence
- Fact sheets for people with an intellectual disability including 'What is domestic violence?', 'What is an Apprehended Violence Order (AVO)?' and 'What happens when I go to court?'

Privacy NSW

<http://www.lawlink.nsw.gov.au/pc>

The NSW Privacy Commissioner protects the right to privacy as well as answering inquiries and educating the community about privacy issues.

Useful stuff on this site:

- How to make a complaint to the Privacy Commissioner
- How to seek an internal review of a NSW State or Local Government decision affecting your personal information
- Information on specific privacy issues such as 'Privacy in the Workplace'
- Information on accessing your own personal information

Office of the Federal Privacy Commissioner

<http://www.privacy.gov.au>

The Office of the Federal Privacy Commissioner is an independent office whose purpose is to promote an Australian culture that respects privacy. The office recognises that the right to privacy needs to be balanced against other important social issues such as the free flow of information and the need for government and business to operate efficiently.

Useful stuff on this site:

- ‘Your Privacy Rights’ fact sheet
- Links to relevant legislation

Immigration and Citizenship

See also Human Rights

Community Relations Commission

<http://www.crc.nsw.gov.au>

The Community Relations Commission is the leading agency promoting the benefits of cultural diversity in NSW. It assists ethnic communities to exercise their rights and fulfil their responsibilities.

Useful stuff on this site:

- Translating and interpreting services for 75 languages
- List of key ethnic community organisations

Department of Immigration & Multicultural & Indigenous Affairs

<http://www.immi.gov.au>

The Department of Immigration & Multicultural & Indigenous Affairs (DIMIA) is the Federal Government Department responsible for immigration and determining applications for permanent residence in Australia.

Useful stuff on this site:

- Frequently asked questions on a variety of subject areas such as Australia’s immigration and multicultural programs
- Information and fact sheets on migration and refugee issues
- Online visa applications
- Information on settling in Australia including ‘Help for Migrants’

Immigration Advice & Rights Centre

<http://www.iarc.asn.au>

The Immigration Advice and Rights Centre (IARC) is a community legal centre that provides free legal advice and assistance in relation to immigration matters.

Useful stuff on this site:

- Information about IARC’s services and other sources of advice
- Fact sheets on visas
- Information about having a decision reviewed in the Migration Review Tribunal



Migration Review Tribunal

<http://www.mrt.gov.au>

The Migration Review Tribunal (MRT) is an independent merits review body, which can review certain decisions made by the Minister or by officers making decisions on behalf of the Minister.

Useful stuff on this site:

- Frequently asked questions about MRT
- How to make an application
- Applicant information for detainees
- Recent cases from the Tribunal

Refugee Review Tribunal

<http://www.rrt.gov.au>

The Refugee Review Tribunal (RRT) is an independent body that reviews decisions made by the Department of Immigration & Multicultural & Indigenous Affairs to refuse or cancel protection visas.

Useful stuff on this site:

- Frequently asked questions about the RRT and the appeal process
- Decisions made by the Tribunal
- Links to other refugee resources

Indigenous Australians

Aboriginal Justice Advisory Council

<http://www.lawlink.nsw.gov.au/ajac>

The Aboriginal Justice Advisory Council (AJAC) provides advice to the NSW Government on law and justice issues affecting Aboriginal people. It is structured into a central council and six regional councils based on the six Aboriginal and Torres Strait Islander Commission (ATSIC) regions of NSW.

Useful stuff on this site:

- Information on how Aboriginal people are affected by different issues in society
- Aboriginal justice issues for students

Aboriginal and Torres Strait Islander Commission

<http://www.atsic.gov.au>

The Aboriginal and Torres Strait Islander Commission (ATSIC) is an independent statutory authority established by the Commonwealth Government that is responsible for policymaking and service delivery for Indigenous people.

Useful stuff on this site:

- Fact v Myths – fact sheets that summarise indigenous issues

6. Subject Guide to NSW Law on the Internet continued...

NSW Department of Aboriginal Affairs

<http://www.daa.nsw.gov.au/>

The Department has an important role in representing the NSW Government and Aboriginal people where issues involve Commonwealth and other State or Local Government authorities.

Useful stuff on this site:

- Aboriginal Affairs Media Kit – background briefings on various topics as they relate to Indigenous people

Federal Court of Australia

http://www.fedcourt.gov.au/community_info/nativetitle/nt_index.html

The Federal Court of Australia is responsible for managing and determining all applications relating to native title in Australia.

Useful stuff on this site:

- What are the roles of the Federal Court and the Native Title Tribunal in resolving native title applications?
- Information on how to make a native title application

Human Rights and Equal Opportunity Commission

http://www.hreoc.gov.au/social_justice/index.html

The Human Rights and Equal Opportunity Commission (HREOC) was established by the Australian Parliament to administer federal laws relating to discrimination and human rights infringements.

Useful stuff on this site:

- Information and fact sheets on a range of topics for Indigenous Australians including 'Stolen Children', 'Native Title' and 'Indigenous Deaths in Custody'

Social Justice Commissioner

http://www.hreoc.gov.au/social_justice/

The Office of the Aboriginal and Torres Strait Islander Social Justice Commissioner aims to protect the human rights of Indigenous Australians.

Useful stuff on this site:

- Statistics on Indigenous issues, such as population, health, education, juvenile justice, deaths in custody and the removal of children
- Information on Indigenous deaths in custody
- Information on native title



Intellectual Property

Did you know that the Australian Copyright Council can provide free legal advice in some situations?

<http://www.copyright.org.au>

Arts Law Centre of Australia

<http://www.artslaw.com.au>

The Arts Law Centre of Australia is the national community legal centre for the arts. The Centre provides specialist legal and business advice and referrals to artists and art organisations.

Useful stuff on this site:

- Fact sheets including 'Business Name Protection', 'Protecting Your Designs' and 'Trademarks and Unauthorised Use of Your Image'
- Sample contracts and letters of demand

Australian Copyright Council

<http://www.copyright.org.au>

The Australian Copyright Council is an independent non-profit organisation that provides advice and information on a range of copyright issues.

Useful stuff on this site:

- Practical guides and discussion papers on a range of copyright issues
- Information sheets explaining the impact of copyright on libraries, the Internet, emails and computer software

Australian Performing Rights Association

<http://www.apra.com.au>

Australian Performing Rights Association (APRA) is a copyright collection society. It administers the rights of composers, songwriters and publishers in Australia and New Zealand.

Useful stuff on this site:

- Provides contact details for copyright information and collecting societies
- Alternative Dispute Resolution – what to do if you have a dispute with APRA

IP Australia

<http://www.ipaustralia.gov.au>

IP Australia is the Federal Government Agency that grants rights in patents, trademarks and designs. The Patent, Designs and Trademarks Offices are part of IP Australia that is a division of the Department of Industry, Science and Resources (ISR).

Useful stuff on this site:

- Searchable database of registered patents, designs and trademarks
- Online applications for patents, and trademarks
- Frequently asked questions about patents, designs and trademarks

Legal system

Attorney General's Department of NSW

<http://www.lawlink.nsw.gov.au>

The Attorney General's Department of NSW is responsible for the effective and efficient delivery of legal services to the people of NSW across areas as diverse as: guardianship, jury duty, human rights, registration of births, deaths and marriages, court management, privacy and law reform.

Useful stuff on this site:

- History of the Attorney General's Department of NSW
- 'Going to court?' – links to practical information on court processes
- Births, deaths and marriages information
- Information about NSW courts and tribunals



Australian Law Online

<http://www.law.gov.au>

Australian Law Online is managed by the Commonwealth Attorney General's Department. It contains a directory of law and justice related information and services provided by government and selected non-government organisations.

Useful stuff on this site:

- Information on the Australian legal system explaining the role of government, the constitution and the court system
- Access to legislation from commonwealth, state and territory jurisdictions
- Links to family law information including 'How the Family Court Operates' and 'Dispute Resolution Services'

NSW Bar Association

<http://www.nswbar.asn.au>

The NSW Bar Association is a voluntary association of barristers in NSW.

Useful stuff on this site:

- Find a Barrister search
- Links to information on various pro bono and legal assistance schemes
- Application form for legal assistance

Chamber Magistrates Service

<http://www.lawlink.nsw.gov.au/lc.nsf/pages/lcfirst>

The Chamber Magistrate provides information about legal options and court proceedings, but cannot represent people appearing before the court.

Useful stuff on this site:

- Services the local courts provide, including information on chamber magistrates, coroners and marriage celebrants
- Reports and papers
- Information on going to court for a range of matters including crime and debt

Community Justice Centres

<http://www.lawlink.nsw.gov.au/cjc>

Community Justice Centres (CJCs) provide mediation and conflict management services to help people resolve their own disputes. This service is free, confidential, voluntary, timely and easy to use.

Useful stuff on this site:

- 'What is mediation?', 'What disputes are suitable for mediation?', 'What happens in mediation?' and 'How do I arrange mediation?'
- Publications/pamphlets in community languages
- Becoming a mediator with CJCs

6. Subject Guide to NSW Law on the Internet continued...

Community Relations Division

<http://www.lawlink.nsw.gov.au/crd>

The Community Relations Division (CRD) is a division of the Attorney General's Department of NSW and provides a professional and specialist service that supports the Department's core business and operational activities

Useful stuff on this site:

- Justice of the Peace Handbook
- 'Charitable Trust Guidelines'
- Daylight savings provisions

District Court of NSW

<http://www.lawlink.nsw.gov.au/dc>

The District Court is the intermediate Court in NSW and deals with criminal cases, civil cases, registry services, and publications.

Useful stuff on this site:

- What sort of things does the NSW District Court deal with?
- NSW District Court Practice Collection
- NSW District Court Lists

Federal Court of Australia

<http://www.fedcourt.gov.au>

The Federal Court of Australia is a superior court of record and a court of law and equity.

Useful stuff on this site:

- Community information for people appearing in the Federal Court
- Court forms online and electronic lodgment
- Cases and legal research links

High Court of Australia

<http://www.highcourt.gov.au>

The High Court is the highest court in the Australian justice system. The functions of the High Court are to interpret and apply the law of Australia, to decide cases of special federal significance, including challenges to the constitutional validity of laws and to hear appeals, by special leave, from federal, state and territory courts.

Useful stuff on this site:

- High Court of Australia rules, forms and fees
- Current and former members of the High Court
- Daily court lists and business lists



Law Society of NSW

<http://www.lawsociety.com.au>

The Law Society of NSW is the professional association for solicitors, representing more than 17,000 lawyers in NSW. The Law Society's Solicitor Referral Service can assist with finding a private solicitor.

Useful stuff on this site:

- Community Legal Information links to fact sheets, 'Finding a Lawyer' and the newsletter 'In Touch with the Law'
- Search for a lawyer

Local Courts

<http://www.lawlink.nsw.gov.au/lc>

Local Courts in NSW deal with the vast majority of criminal and summary prosecutions, civil matters with a monetary value of up to \$40,000, committal hearings, family law matters, child care proceedings, juvenile prosecutions and care matters, and coronial inquiries.

Useful stuff on this site:

- Information on going to court, the Coroner's Court, neighbour disputes and family matters
- Fact sheets on apprehended violence orders, civil claims and debt recovery, criminal procedures and neighbourhood disputes

Office of the Legal Services Commissioner

<http://www.lawlink.nsw.gov.au/olsc>

The Office of the Legal Services Commissioner (OLSC) receives all complaints against solicitors, barristers and licensed conveyancers in NSW. The Office oversees the investigation of complaints about the conduct of practitioners and plays a major role in resolving consumer disputes.

Useful stuff on this site:

- Information on how to make complaints about legal practitioners and licensed conveyancers
- Fact sheets on common problems such as cost dispute resolution, negligence, conflict of interests and hiring a legal practitioner
- Answers to frequently asked questions such as the difference between misconduct and negligence

Office of the Sheriff

<http://www.lawlink.nsw.gov.au/ots>

The Sheriff's Office can be employed to recover money that has been awarded by a court and not paid. The Sheriff's Office can serve a summons on your behalf if you are involved in a court case to recover a debt.

Useful stuff on this site:

- Jury duty in NSW
- Starting a civil claim in relation to unpaid debts
- Information on serving court documents such as 'What type of court documents does the Sheriff's Office deal with?' and 'Documents issued from interstate or foreign courts'

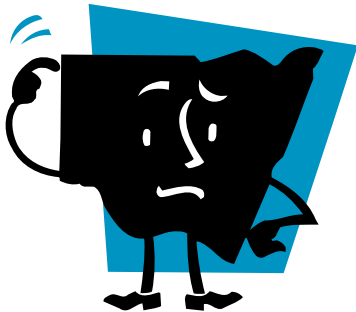
Supreme Court of NSW

<http://www.lawlink.nsw.gov.au/sc>

The Supreme Court of NSW is the highest court in NSW. It has unlimited civil jurisdiction and handles the most serious criminal matters. The Court of Appeal and Court of Criminal Appeal hear appeals from decisions made in most of the courts in NSW.

Useful stuff on this site:

- History of the Supreme Court
- Biographical information on the Chief Justices of the Supreme Court
- 'Going to Court' fact sheets
- Practice Collection – includes procedure guides, precedent forms and frequently asked questions
- Daily court lists





Media and Communications

Australian Broadcasting Authority

<http://www.aba.gov.au>

The Australian Broadcasting Authority (ABA) is a regulatory body that administers the desirability of program diversity, places limits on the concentration of media ownership in Australia and focuses on the role of the media in reporting news fairly, respecting community standards and fostering an Australian cultural identity.

Useful stuff on this site:

- Information on Australian ‘Television’, ‘Radio’ and ‘Internet’
- ‘Current Investigations’ and the content of Australian broadcasting

Australian Performing Rights Association

<http://www.apra.com.au>

The Australian Performing Rights Association (APRA) administers the rights of the world's composers, songwriters and publishers in Australia and New Zealand.

Useful stuff on this site:

- Provides contact details for copyright information and collecting societies
- Information about ‘What to do if you have a dispute with APRA’

Oz NetLaw – Communications Law Centre

<http://www.oznetlaw.net>

<http://www.comslaw.org.au>

Oz NetLaw, the Internet legal practice of the Communications Law Centre (CLC), provides free legal information and advice about Internet and e-commerce related law. The CLC is an independent, non-profit, public interest organisation specialising in media and communications, and online law and policy.

Useful stuff on this site:

- Fact sheets including consumer protection, copyright, online contracts, online gambling, privacy and cyberspace crime
- Information and updates on communications law
- Dictionary of words and terms (www.oznetlaw.net)

6. Subject Guide to NSW Law on the Internet continued...

Neighbours

Did you know you can download a Fencing Notice from the Local Courts website?

<http://www.lawlink.nsw.gov.au/lc>

Community Justice Centres

<http://www.lawlink.nsw.gov.au/cjc>

Community Justice Centres (CJCs) provide mediation and conflict management services to help people resolve their own disputes. This service is free, confidential, voluntary, timely and easy to use.

Useful stuff on this site:

- 'What is mediation?' 'What disputes are suitable for mediation?' 'What happens in mediation?' and 'How do I arrange mediation?'
- Publications/pamphlets in community languages
- Becoming a mediator with the CJCs

Land and Environment Court

<http://www.lawlink.nsw.gov.au/lec>

The Land and Environment Court has jurisdiction in cases involving land anywhere in NSW. The most common things the Court deals with are building, development and environmental matters.

Useful stuff on this site:

- Practice Collection – court lists, judgments, rules and guides to court forms
- 'e-callover' – enabling the court and parties to negotiate when a case is ready to be heard online, rather than in court

Local Courts

<http://www.lawlink.nsw.gov.au/lc>

Local Courts in NSW deal with the vast majority of criminal and summary prosecutions, civil matters with a monetary value of up to \$40,000, committal hearings, family law matters, child care proceedings, juvenile prosecutions and care matters, and coronial inquiries.

Useful stuff on this site:

- Fact sheets on neighbourhood problems with trees, noise and fences
- Online forms 'Notice to Fence' and 'Application for an Order for Fencing Work'
- Fact sheets on civil claims and debt recovery

Social Services

Centrelink

<http://www.centrelink.gov.au>

Centrelink delivers services, programs and payments for Australian Government Departments.

Useful stuff on this site:

- Information on various payments and service options available at Centrelink
- Location details of Centrelink offices
- Information on how to report social security fraud

NSW Ombudsman

<http://www.nswombudsman.nsw.gov.au>

The Ombudsman's functions include: dealing with complaints about the public sector and the provision of community services, determination of freedom of information (FOI) applications, overseeing the investigation of complaints about police, the handling of allegations of child abuse by persons employed by agencies within jurisdiction and reviewing implementation of certain legislation.

Useful stuff on this site:

- Expanded functions of the Ombudsman after its merger with the Community Services Commission
- A complaints process
- Tips for making a complaint and links to other watchdog bodies

Welfare Rights Centre (NSW)

<http://www.welfarerights.org.au>

The Welfare Rights Centre is a community legal centre specialising in social security law and other related matters. It may provide advice and representation on all social security matters and also provide assistance to the community through community development, education, law reform and lobbying.

Useful stuff on this site:

- Fact sheets on a wide range of social security matters
- Online booklets and kits including 'Social Security Appeals Tribunal' and the 'Administrative Appeals Tribunal Social Security Self Advocacy Kit'
- Online policy papers and current projects

Women's Gateway NSW

<http://www.womens.gateway.nsw.gov.au>

Women's Gateway is a one-stop entry point to government and community services for women in NSW.

Useful stuff on this site:

- 'Users Guide' helps locate information relevant to age group or ethnic background
- Information on a range of topics including employment, reproductive health, income and finance

Taxation

Australian Taxation Office

<http://www.ato.gov.au>

The Australian Taxation Office (ATO) is the Federal Government's principal revenue collection agency. The ATO is part of Treasury and its main role is to administer tax law.

Useful stuff on this site:

- General information about ATO, its structure and the Australian tax system
- Links to tax reform and information about the new tax system
- Information on paying tax and questions about employment, study and investments

Commonwealth Ombudsman

<http://www.ombudsman.gov.au>

The Commonwealth Ombudsman considers and investigates complaints from people who believe they have been treated unfairly or unreasonably by a Commonwealth Government department or agency, including the Australian Taxation Office, the Australian Federal Police and the Australian Defence Force.

Useful stuff on this site:

- Hints for resolving complaints, how to complain to the Ombudsman and what to include
- Online complaint form
- Frequently asked questions, including 'What can I complain to the Commonwealth Ombudsman about?' and 'Who can complain to the Ombudsman?'

Department of Gaming and Racing

<http://www.dgr.nsw.gov.au>

The Department of Gaming and Racing supervises gaming, racing, liquor and charity industries in NSW.

Useful stuff on this site:

- Industry fact sheets explaining the laws about gaming, racing and liquor and updated bulletins
- Best practice guidelines for charitable organisations
- Detailed guidance and assistance to applicants for licences, authorities and permits

Transport

Motor Accidents Authority

<http://www.maa.nsw.gov.au/>

The Motor Accidents Authority (MAA) supervises the NSW Motor Accidents Scheme that provides third party personal injury insurance (through licensed insurers) for motor vehicles registered in NSW.

Useful stuff on this site:

- Information for people injured in a motor vehicle accident
- Fact sheets about the Green Slip third party insurance scheme
- Road safety information including drink driving, speed, driver fatigue, bicycle safety and pedestrian safety

Roads and Traffic Authority

<http://www.rta.nsw.gov.au>

The Roads and Traffic Authority is the NSW Government agency responsible for development and maintenance of the state road network, road safety, driver licensing, vehicle registration and regulation and traffic management and facilities.

Useful stuff on this site:

- Links to relevant road transport law as well as the full text of Australian Road Rules
- Online transactions for licensing and registration
- Site map listing full services

Wills and Estates

See also Family Law and Relationships

NSW Registry of Births, Deaths and Marriages

<http://www.bdm.nsw.gov.au>

The NSW Registry of Births, Deaths and Marriages records all births, deaths and marriages occurring in NSW and provides documentation to individuals to help establish a range of legal entitlements. The Registry collects statistical data for governments and other organisations and performs civil marriages.

Useful stuff on this site:

- Frequently asked questions, including 'How do I obtain a copy of a will?'
- Ability to record the location of a will on the online Wills Register

Public Trustee

<http://www.pt.nsw.gov.au>

The Public Trustee of NSW is established by the NSW Government and is responsible for the making of wills, the management of trust funds, assets, deceased estates, power of attorney and other related products and services.

Useful stuff on this site:

- Information on wills, trusts and estates
- Information on private client services including power of attorney and funeral bonds
- Information on the Public Trustee's executor service

7. Locating Primary Materials

Primary materials include legislation such as Acts, Regulations and cases from the courts. Primary materials form the basis of law.

Primary materials can be very complex and are generally written for legal professionals. Usually you will need to know something about the specific area of the law to help you understand them. The websites listed in section five and six of this Guide may assist you with this. Staff at the Legal Information Access Centre (LIAC) may also be able to assist you to find relevant legislation and case law.

Keep in mind that you may need to see a lawyer to understand the legal impact of the materials.

CaseLaw NSW

<http://www.lawlink.nsw.gov.au/caselaw>

CaseLaw NSW is hosted by the Attorney General's Department of NSW. It provides up-to-date access to the cases from NSW courts and tribunals.

Useful stuff on this site:

- View recent cases and judgments from NSW courts and tribunals
- 'Advanced Search' allows you to search for legislation mentioned in the case – this means you can look for cases that explain particular acts or regulations
- 'Results' include keywords, the name of the judge and the date the case was handed down

Searching CaseLaw NSW

- Click on 'Quick Search' if you are searching for a particular word or phrase in a case. For example, if you are looking for cases on 'defamation' you would –
 1. Type in the term defamation in the 'Search for' box.
 2. Uncheck the courts and tribunal you do not want to search.
 3. Click 'Search'.
- Click on 'Advanced Search' if you are looking for a case involving a particular party, decisions made by a particular judge or cases that have looked at certain legislation. For example, if you are looking for a case where one of the parties was named 'Smith' that was decided in the NSW Supreme Court you would –
 1. Type 'smith' in the Party Name box. Do not use quotations marks.
 2. Uncheck all courts and tribunals except the 'NSW Supreme Court'.
 3. Click 'Search'.

NSW Legislation

<http://www.legislation.nsw.gov.au>

The NSW Parliamentary Counsel's Office drafts and publishes most of the acts and regulations in NSW.

Useful stuff on this site:

- Ability to search 'Acts in Force' to find the up-to-date version of an act or regulation
- Links to NSW bills – proposed legislation that has not yet been passed by parliament

Austlii

<http://www.austlii.edu.au>

Austlii is the Australasian Legal Information Institute. This is a searchable collection of legislation and cases from the Commonwealth and all states and territories.

Useful stuff on this site:

- Ability to search across all the databases at once using the 'global search' facility
- Alphabetical lists let you browse the titles of legislation or cases if you are unsure of the spelling

SCALEplus

<http://scaleplus.law.gov.au>

SCALEplus provides access to Commonwealth and territory legislation.

Useful stuff on this site:

- 'Popular Acts' is a quick way to find the most commonly used Commonwealth acts such as Bankruptcy, Crimes and Family Law
- 'Functional Index' provides links to other web pages by subject area e.g. Family matters
- 'Quick' and 'Advanced' search templates

Law & Justice Foundation

<http://lawfoundation.net.au>

The Law & Justice Foundation provides links to cases and legislation from both state and Commonwealth jurisdictions.

Useful stuff on this site:

- Links to sites that provide free access to legislation (e.g. Parliamentary Counsel's Office, Austlii) and to sites that provide free access to cases from the courts (e.g. Case Law NSW, Austlii)
- Links to court and tribunal homepages and the court or tribunal's practice collection if there is one e.g. Industrial Relation Commission of NSW's practice collection includes what you should know about making an unfair dismissal claim

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Indigenous Affairs, Department of Industrial Relations, Department for Women, Environmental Defender’s Office, Family Court of Australia, Federal Privacy Commissioner, Financial Industry Complaints Service, Financial Counsellors Associations of NSW Inc., Guardianship Tribunal, Health Care Complaints Commission, HIV/AIDS Legal Centre, Immigration Advice and Rights Centre, Independent Commission Against Corruption, Industrial Relations Commission of NSW, Insolvency & Trustee Service of Australia, Insurance Enquiries and Complaints Ltd, Intellectual Property Australia, Land and Environment Court, Law Society of NSW, Legal Aid Commission of NSW, Local Courts of NSW, Motor Accidents Authority, NSW Department of Sport and Recreation, NSW Ombudsman, NSW Premiers Department, Office of the Children’s Guardian, Office of the Employment Advocate, Office of the Legal Services Commissioner, Office of the Protective Commissioner, Oz NetLaw, Privacy NSW, Public Trustee, Redfern Legal Centre, Registry of Births, Deaths and Marriages, Roads and Traffic Authority, Small Business Website, State Debt Recovery Office, Supreme Court of NSW, Victims Services and Waterways Authority.

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department of nsw